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	iv PLAINTIFFS' MOTION FOR PRELIMINARY APPROVAL OF CLASS ACTION SETTLEMENT CASE NO. 4:18-CV-03771-YGR

PLEASE TAKE NOTICE that on January 16, 2024, at 2:00 p.m., before the Honorable Yvonne Gonzalez Rogers of the United States District Court for the Northern District of California, Plaintiffs Dalton Chen and Youxiang Eileen Wang will and do hereby move the Court, pursuant to Rules 23(a), (b)(3), and (e) of the Federal Rules of Civil Procedure, for an order granting final approval of the proposed settlement of this action. The Motion is based on this Notice of Motion, the incorporated memorandum of points and authorities, the Declaration of Sean Greene ("Greene Decl.") and the Declaration of Eamon Mason ("Mason Decl.") filed herewith, the record in this action, the argument of counsel, and any other matters the Court may consider.

MEMORANDUM OF POINTS AND AUTHORITIES

I. INTRODUCTION

The Court thoroughly reviewed the Settlement before granting preliminary approval, requiring detailed answers to questions about the settlement terms, comparative recoveries, and the anticipated response of Class members. Notice having been given in accordance with the Court's Preliminary Approval Order, Plaintiffs now report on the response of Class members and the claims received. The response of the Class weighs in favor of final approval. There are 998 claimants; using Class Counsel's estimate of 13,000 Class members, the Class as a whole claimed at a rate of about 8 percent. The claimants will recover almost \$4.2 million, for an average recovery of \$4,207. There is no meaningful opposition to the Settlement. Two objections were made; these are addressed below. Neither raises cogent objections to the Settlement. Considering the response of Class members, and the extensive record before the Court, the Settlement should be approved so the claims can be paid.

The Settlement gave all Class members the option of making a claim for a substantial payment in a simplified version of the procedure that would have followed a favorable verdict. Through this benefit, the Settlement achieved Plaintiffs' goal: to give Californians who enrolled with Defendant Premier Financial Alliance, Inc. ("PFA"), and who purchased a Living Life or Living Life by Design policy issued by Defendant Life Insurance Company of the Southwest ("LICS"), the option of rescinding their policy purchase and recovering a substantial portion of their premiums. Eligible claimants will receive their premiums paid, minus deductions for maintaining the policy, less a one-

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third discount for risk and delay. PFA has also agreed to business changes that will bring its sales practices in line with those of several mainstream multi-level marketing businesses.

None of the objectors has established their standing to object—none submitted evidence that they were a PFA associate who purchased a Class Policy in California. Moreover, the Gonzales Plaintiffs merely repeat their flawed arguments in opposition to preliminary approval, which this Court already rejected, including their misplaced assertions of an overbroad release and a nationwide class. Despite their unsupported complaints, the Gonzales Plaintiffs had the same ability as all other individuals to visit the Settlement Website to see an estimate of what amount (if any) they could receive by making a claim, and a comparison of that amount to the cash surrender value (if any) associated with their policy. Additionally, the negotiated fee of \$6 million does *not* "greatly exceed" the total class recovery (Dkt. No. 372 at 3) but accords with California law and is consistent with attorney fee awards approved by courts in analogous cases. The other objector, Yunhai Li, is an Illinois resident who served as a Class Witness. Yunhai has made a claim in accordance with the rights negotiated for him in the Settlement Agreement¹ and he will receive a substantial payment, but he believes he should also recover spousal support benefits that he lost following a divorce. As a non-Class member who did not purchase in California,² however, he lacks standing to object, and his objection³ in any event gives no reason to doubt the fairness of the settlement.

The Court should grant the motion for final approval.

|| II.

STATEMENT OF ISSUES TO BE DECIDED

Should the Court grant final approval of the parties' settlement under Fed. R. Civ. P. 23(e)?

III. <u>Update on Settlement Participation</u>

Plaintiffs incorporate their previous descriptions of the history of this litigation and the settlement reached by the parties. *See* Dkt. Nos. 356, 367-1. After the Court granted preliminary approval on July 21, 2023 (Dkt. No. 366), the Claims Administrator carried out the Notice program

- ¹ Dkt. No. 364-2, § 8.7.
- ² Dkt. No. 366 at 10-11.

³ Dkt. No. 375.

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and began receiving and processing claims.⁴ Since preliminary approval, the Settlement Website⁵ has posted the Notice, including versions translated into Chinese, Nepali, Spanish, Tagalog, and Vietnamese. Mason Decl., ¶ 7. Any potential Class member could input their unique ID and PIN (shown in the Notice packet) on the website to see their estimated Settlement payment and their policy's cash surrender value. Mason Decl., ¶ 8.

А.

Summary of Class Member Claims

Out of an estimated 13,000 Class members (Dkt. No. 356, \P 32), 998 made a valid claim, for an overall claim rate of 7.7%. Greene Decl., \P 5; Mason Decl., \P 15. That rate will increase after the Claims Administrator affords a cure opportunity to 31 Class members who can recover but whose claim form was incomplete. Greene Decl., \P 6. The approximate claim rate for those with inactive policies is 17.4% of potential Class members, while the group with active policies (many of whom prefer to keep their life insurance) claimed at a rate of 4.8% of potential Class members. Greene Decl., \P 5.

As required by this Court's Preliminary Approval Order (Dkt. No. 366 at 30), the following table shows the numerical claim breakdown, total estimated value of claims, and average payments to Class members, segregated according to the active and inactive policyholder groups, and also showing estimated post-trial figures (applying Plaintiffs' proposed damages formula, which Defendants would have contested). The bolded figures show that the Class will receive about \$4.2 million, for an average payment of \$4,207.

	Active Policyholder	Inactive Policyholder	Active and Inactive
Number of Claims	478	520	998
Total Estimated Value (Settlement)	\$2,988,507.82	\$1,210,138.25	\$4,198,646.07
Total Estimated Value (Post-Trial)	\$6,893,163.55	\$2,454,886.83	\$9,348,050.38
Average Payment (Settlement)	\$6,252.11	\$2,327.19	\$4,207.06
Average Payment (Post-Trial)	\$14,420.84	\$4,720.94	\$9,366.78

⁴ Dkt. No. 369. Pursuant to this District's Procedural Guidance for Class Action Settlements, there were 484 undeliverable class notices and claim packets. Mason Decl., ¶ 6.

⁵ <u>https://www.pfasettlement.com/Home/Documents.</u>

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Greene Decl., ¶ 2; Mason Decl., ¶ 16.

Information pertaining to a representative sample of individual claims approved under the Settlement also appears below.

<u>ACTIVE</u>	Total premium paid	Loan or withdrawal	Settlement payment	Estimated post- verdict payment	% Recovery
Claimant 1	\$18,001.05	N/A	\$8,499.76	\$14,486.31	59%
Claimant 2	\$14,277.36	N/A	\$7,156.96	\$12,594.85	57%
Claimant 3	\$12,132.00	N/A	\$3,592.23	\$10,693.16	34%
Claimant 4	\$10,915.84	N/A	\$3,115.81	\$9,224.02	34%
Claimant 5	\$7,232.80	N/A	\$3,441.77	\$6,880.68	50%
Claimant 6	\$5,325.00	N/A	\$2,684.20	\$4,538.77	59%

INACTIVE	Total premium paid	Loan or withdrawal	Settlement payment	Estimated post- verdict payment	% Recovery
Claimant 1	\$12,966.00	N/A	\$5,141.73	\$10,915.72	47%
Claimant 2	\$10,356.72	N/A	\$2,310.37	\$6,037.49	38%
Claimant 3	\$4,593.56	N/A	\$2,350.75	\$3,967.94	59%
Claimant 4	\$2,580.00	N/A	\$954.81	\$2,070.09	46%
Claimant 5	\$1,400.00	N/A	\$426.29	\$986.25	43%
Claimant 6	\$12,966.00	N/A	\$5,141.73	\$10,915.72	47%

Greene Decl., ¶ 7. These dollar amounts are typical of the payments to the group of claimants. *Id.*Pursuant to the Preliminary Approval Order, the estimated number of Class members who,
though eligible for recovery, did not file an approved claim is approximately 12,002. Mason Decl.,
¶ 17. Additionally, the parties are unaware of any Class members who received the notice but were
ineligible because they did not own a Class Policy. Mason Decl., ¶ 5.

A total of 129 Class members timely opted out. Mason Decl., ¶ 13. More than 90% of the optout notices came from active policyholders. Greene Decl., ¶ 18. Active policyholders appear to have opted out as a precautionary measure: many wrote that they were opting out because they want to keep their policy, the same outcome that would have resulted from simply not making a claim. *Id*. There is

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no indication the opt-outs are attributable to dissatisfaction with the settlement terms. There were two objections, one from the Gonzales Plaintiffs⁶ (Dkt. No. 372) and the other from Yunhai Li (Dkt. No. 375). Yunhai is an Illinois resident and a Class Witness under the settlement who previously submitted a declaration in support of class certification (Dkt. No. 181-4).

B.

Summary of Class Counsel's Communications with Class Members

The Notice invites Class members to contact Class Counsel with any questions. Dkt. Nos. 364-3 & 364-4 at pp. 10, 17, 26, 33 of 33. Class Counsel received inquiries about the Settlement and their rights and options from approximately 152 Class members. Greene Decl., ¶ 10.

Girard Sharp attorney Sean Greene promptly responded to all these individuals. Greene Decl., ¶ 10. The individuals who contacted the firm generally inquired about their eligibility to participate in the Settlement, assistance in looking up their estimated Policy Relief payment and cash surrender value on the Settlement Website, the nature and effect of Policy Relief, potential termination of their policy, claim information, timing of payment, and other information regarding their rights under the Settlement. Greene Decl., ¶ 14.

In assisting Class members, Mr. Greene was guided by the Settlement Agreement and by this Court's Preliminary Approval Order. Greene Decl., ¶ 15. Other than conveying the Class member's financial information, much of his advice repeated or clarified information provided in the Notice. Greene Decl., ¶ 17. To our knowledge, Mr. Greene answered all questions to the satisfaction of the callers. Greene Decl., ¶ 13.

IV. ARGUMENT

A. The Settlement Is Fair, Reasonable, and Adequate.

A "strong judicial policy . . . favors settlements, particularly where complex class action litigation is concerned." In re Chrysler-Dodge-Jeep EcoDiesel Mktg., Sales Practices, & Prods. Liab. Litig., 2019 WL 536661, at *5 (N.D. Cal. Feb. 11, 2019) (quoting Allen v. Bedolla, 787 F.3d 1218, 1223 (9th Cir. 2015)). The Court considers whether "the class representatives and class counsel have adequately represented the class"; "the proposal was negotiated at arm's length"; "the

⁶ The Court denied the Gonzales Plaintiffs' administrative motion to extend their deadline to opt out. Dkt. Nos. 373, 376.

relief provided for the class is adequate"; and "the proposal treats class members equitably relative to each other." Fed. R. Civ. P. 23(e)(2). When applied to this Settlement, these factors are all satisfied.

The Settlement Resulted From Arm's Length Negotiations Among 1. **Experienced Counsel.**

Under Rule 23(e)(2), the Court first determines whether the class was adequately represented and whether the settlement proposal was negotiated at arm's length. To negotiate a fair and reasonable settlement, "the parties [must] have sufficient information to make an informed decision about settlement." Linney v. Cellular Alaska P'ship, 151 F.3d 1234, 1239 (9th Cir. 1998).

9 The parties here reached their settlement after extensive document, deposition and expert 10 discovery and after motion practice on class certification and summary judgment that addressed key 11 factual questions. Dkt. No. 356-1, ¶¶ 7-21; Dkt. No. 367-1, ¶¶ 28-81. See, e.g., LaGarde v. 12 Support.com, Inc., 2012 WL 13034899, at *7 (N.D. Cal. Nov. 2, 2012) (existence of robust discovery 13 indicates plaintiffs were sufficiently informed). Class Counsel's discovery and expert work, along 14 with the Court's opinions, enabled counsel to "enter[] the settlement discussions with a substantial 15 understanding of the factual and legal issues from which they could advocate for their respective 16 positions and which are necessary for a robust negotiation." Kulesa v. PC Cleaner, Inc., 2014 WL 17 12581769, at *10 (C.D. Cal. 2014). The parties' settlement resulted from many months of difficult 18 negotiations initiated through a retired judge and informed by Plaintiffs' actuarial consultant. Dkt. 19 No. 356-1, ¶ 22-26; Dkt. No. 367-1, ¶ 87-94. The first two Rule 23(e)(2) factors are met: In 20 granting preliminary approval, this Court concluded the class had been adequately represented, saw "no indication of . . . collusion" and found that, "[i]n light of the success that Class Counsel have 22 achieved to date on behalf of the class, their substantial experience in prosecuting other complex class 23 actions, and the substantial discovery . . . [they] were well informed about the strengths and weaknesses of class members' claims before and during their settlement negotiations and are well-24 positioned to negotiate a fair settlement" Dkt. No. 366 at 18, 20. The reaction of Class members 25 26 gives no indication any of these findings should be reconsidered.

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2. The Settlement Treats Settlement Class Members Equitably.

The Court further found that the Settlement's method for determining awards treats Class

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members equitably relative to each other, explaining in part that the objective formulas "compensate each claimant commensurate with the actual loss they experienced in a manner that approximates the relief they could have obtained under § 1689.2 had they prevailed at trial. The Court is persuaded that the difference in the formulas' expense factor for active policies versus inactive policies"—i.e., deducting a 15% higher expense factor from premiums paid by inactive policyholders—"is justified by the fact that inactive policies resulted in greater costs for the insurer relative to active policies." Dkt. No. 366 at 21-22. The Settlement also appropriately limits recoveries to PFA associates who purchased a Class Policy and who did not already rescind or assign it (because there is nothing left to rescind), or already receive a death benefit (because they are better off keeping that policy benefit). *Id.* at 22-23. Thus, the plan of allocation treats all Class members fairly in relation to the strength of their claims. *See In re Omnivision Techs., Inc.*, 559 F. Supp. 2d 1036, 1045 (N.D. Cal. 2008); *Khoja v. Orexigen Therapeutics, Inc.*, 2021 WL 5632673, at *7 (S.D. Cal. 2021) ("A plan of allocation that reimburses class members based on the extent of their injuries is generally reasonable.").

Accordingly, Rule 23(e)(2)(D) is satisfied.

3. The Relief Afforded by the Settlement Is Adequate.

The outcome of the claims process demonstrates that the relief for Class members is adequate under Rule 23(e)(2), which looks at "the costs, risks, and delay of trial and appeal"; "the effectiveness of any proposed method of distributing relief to the class, including the method of processing classmember claims"; "the terms of any proposed award of attorney's fees, including timing of payment"; and "any agreement required to be identified under Rule 23(e)(3)."⁷

By allowing any Class member to recover a substantial portion of amounts paid in connection with the alleged scheme, the Settlement secures the benefit contemplated by the Endless Chain Law.⁸ Based on all approved claims, the total recovery for Class members will be approximately \$4,198,646—a large amount. Mason Decl., ¶ 16. This is approximately 6% of what could have been recovered had a claim been made by everyone who could have gained more under the Settlement than

⁷ There is no side agreement to disclose under Rule 23(e)(3).

 ⁸ See Cal. Civ. Code § 1689.2 (permitting a participant in an endless chain scheme to "rescind the contract upon which the scheme is based" and "recover all consideration paid pursuant to the scheme, less any amounts paid or consideration provided to the participant pursuant to the scheme.").

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by surrendering their policy, and 3% of the latter group's potential recovery at trial. Greene Decl., ¶ 4. The amount that went unclaimed comes as no surprise; Class Counsel projected claim rates in this range. Dkt. No. 364-1, ¶ 15 (noting that "claim rates in class actions have typically fallen within a range of 5-10%"); Dkt. No. 356-1 (correctly anticipating claim rate of "about 15% for inactive policyholder Class Members"); Greene Decl., ¶ 5 (stating final claim rates of 7.7% for the Class with inactives claiming at 17.4%).

The \$4.2 million is of value to claiming Class members regardless of whether other people for whatever reason did not claim. And notably, unlike in most consumer class action settlements, active policyholders who did not claim retain a valuable benefit—their life insurance policy, which includes both a death benefit and a cash value component. It is therefore unsurprising that the claim rate for inactive policyholders exceeds the claim rate for active policyholders. *See* Greene Decl., ¶ 5. Even without taking this unique aspect of the case into account, the percentage of potential damages recovered under this Settlement is consistent with other approved settlements. *See, e.g., In re Lithium Ion Batteries Antitrust Litig.*, 2017 WL 1086331, at *4 (N.D. Cal. 2017) (between 2.2% and 11.2% of total possible damages); *Greko v. Diesel U.S.A., Inc.*, 2013 WL 1789602, at *5 (N.D. Cal. Apr. 26, 2013); *Hillman v. Lexicon Consulting, Inc.*, 2017 WL 10433869, at *9 (C.D. Cal. Apr. 27, 2017) ("3.8% of the estimated damages"); *see also Linney*, 151 F.3d at 1242 (settlement amounting to a fraction of the potential total recovery was reasonable given the significant risks of going to trial); *Hendricks v. StarKist Co.*, 2015 WL 4498083, at *7 (N.D. Cal. 2015) (settlement representing "only a single-digit percentage of the maximum potential exposure" was reasonable given the risks).

Further supporting approval of the Settlement, the total claim rate of 7.7% falls at the high end of the typical range. *See, e.g., Chess v. Volkswagen Grp. of Am., Inc.*, 2022 WL 4133300, at *6 (N.D. Cal. Sept. 12, 2022) (approving claims-made settlement with 2% response rate); *Tait v. BSH Home Appliances Corp.*, 2015 WL 4537463, at *8 (C.D. Cal. July 27, 2015) (approving claims-made settlement with claims rate of 3%); *Shames v. Hertz Corp.*, 2012 WL 5392159, at *14 (S.D. Cal. Nov. 5, 2012) (4.9% claims rate was reasonable); *see also In re Comcast Corp. Set-Top Cable TV Box Antitrust Litig.*, 333 F.R.D. 364, 386 (E.D. Pa. 2019) (less than 1% claims rate; settlement payout of \$211,000, out of a potential \$15 million-plus value, did "not reflect a failure of Class Counsel");

Saccoccio v. JP Morgan Chase Bank, N.A., 297 F.R.D. 683, 696 (S.D. Fla. 2014) (noting courts have approved "claims-made settlements where the participation rate was very low") (citing *Perez v. Asurion Corp.*, 501 F. Supp. 2d 1360, 1377 (S.D. Fla. 2007) (1.1%)).

Individual recoveries for Class members are significant. Of the 998 eligible claimants, 36 will recover \$15,000 or more; 230 will recover between \$14,999 and \$5,000; 490 will recover between \$4,999 and \$1,000; and 242 will recover up to \$999. Greene Decl., ¶ 8. In addition to the \$4,207 average payment, the median payment for all valid claims is \$2,328. Greene Decl., ¶ 3. Paired with this substantial monetary relief, the Settlement also includes PFA's agreement to change its sales practices in several important ways. Dkt. No. 356-3. PFA will begin disclosing associate earnings and the fact that buying a policy is not a prerequisite to joining PFA, and it will stop displaying certain images and statements suggesting that recruits can get rich by joining PFA. The payments for Class members and the PFA business changes are more than adequate when considered in light of the delays, risks, and uncertainties that continued litigation would have brought. *See, e.g., Spann v. J.C. Penney Corp.*, 314 F.R.D. 312, 326 (C.D. Cal. 2016) ("The settlement the parties have reached is even more compelling given the substantial litigation risks in this case.").

As the Court observed (Dkt. No. 366 at 25), Plaintiffs would have faced significant litigation risks had the case not settled. LICS argued, for example, that insurance cannot be "inventory loaded" and that PFA associates did not receive any rewards that were unrelated to policy sales. Dkt. No. 263 at 14-16. PFA likewise argued that it could not be a pyramid scheme, as no one at PFA earned money from recruiting unless they actually sold a policy. Dkt. No. 252 at 16-17. Defendants' arguments posed not only a substantial trial risk but also a post-trial risk of decertification. Dkt. No. 366 at 25. *See Mazzei v. Money Store*, 829 F.3d 260, 265-67 (2d Cir. 2016) (class decertified after trial); *Walker v. Life Ins. Co. of the Sw.*, 2021 WL 1220692, at *8 (C.D. Cal. 2021) (parties' demonstrated willingness to appeal supported approval of the settlement, "because in its absence there will be inevitable costs, high risks and delay."). Plaintiffs' nationally recognized pyramid scheme expert William W. Keep, Ph.D. noted that Class members "can get paid many months sooner than in the most optimistic litigation scenario" and that he was "not aware of any pyramid scheme case where the defendant firm did not appeal an unfavorable trial court decision." Dkt. No. 367-2,

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¶ 5. Contrasting with the risks and additional delays after four years of litigation, the settlement will deliver certain recoveries to Class members, providing "a significant, easy-to-obtain benefit," *In re Haier Freezer Consumer Litig.*, 2013 WL 2237890, at *4 (N.D. Cal. 2013), with relief "directly targeted to the harm suffered by the class [that] adequately redresses their injuries." *Shin v. Plantronics, Inc.*, 2020 WL 1934893, at *3 (N.D. Cal. Jan. 31, 2020).

The method of distributing awards is straightforward (Dkt. No. 366 at 26-27) and the terms of the proposed fee award are reasonable based on the parties' agreement and for the reasons discussed in Class Counsel's motion for attorneys' fees. Dkt. No. 367. *See* Fed. R. Civ. P. 23(e)(2)(C)(iii). Many courts applying California law⁹ have approved fee-to-class recovery ratios well in excess of the 1.4 ratio here. *See, e.g., In re Tea Station Inv., Inc.,* 2022 WL 13907834, at *9 (B.A.P. 9th Cir. Oct. 18, 2022) (noting that "California law generally rejects a strictly proportional approach in awarding fees based on prevailing party fee shifting statutes" and rejecting challenge to \$168,766.25 fee award where the plaintiff recovered \$4,674.08 and nothing for the class); *Parkinson v. Hyundai Motor Am.,* 796 F. Supp. 2d 1160, 1167 (C.D. Cal. 2010) (awarding \$3.7 million in fees when there was "a total current class recovery of only \$1.2 million"); *Jefferson v. Chase Home Fin.,* 2009 WL 2051424, at *3 (N.D. Cal. July 10, 2009) (disagreeing that "the fee award of \$600,000 should be reduced because of its disproportionality to the \$68,000 recovery of Plaintiff class").

Thus, the Rule 23(e)(2)(C) factors are satisfied.

B. Certification of the Settlement Class Is Appropriate.

The Court certified this California Class for trial (Dkt. No. 239), and there have been no

⁹ California law on attorneys' fees applies to the resolution of these California claims for the California Class. *Vizcaino v. Microsoft Corp.*, 290 F.3d 1043, 1047 (9th Cir. 2002); *Indep. Living Ctr. of S. Cal., Inc. v. Kent*, 909 F.3d 272, 282 (9th Cir. 2018) ("[F]ederal common law does not govern the award of fees" when there are "no independent federal claims"). Class Counsel, as attorneys for a prevailing party, are presumptively entitled to recover their lodestar. *Ketchum v. Moses*, 24 Cal. 4th 1122, 1133-34 (2001). California law does not treat the ratio of counsel's lodestar to recovery for a class as a decisive factor; rather, "it is inappropriate . . . to tie an attorney fee award to the amount of the prevailing buyer/plaintiff's damages or recovery" under a fee-shifting statute like the Endless Chain Law. *Warren v. Kia Motors Am., Inc.*, 30 Cal. App. 5th 24, 37 (2018); *see also Graciano v. Robinson Ford Sales, Inc.*, 144 Cal. App. 4th 140, 163 (2006) (rejecting proportionality requirement in fee-shifting context); *Bernardi v. Cnty. of Monterey*, 167 Cal. App. 4th 1379, 1398 (2008) (same); *Reck v. FCA US LLC*, 64 Cal. App. 5th 682, 697 (2021) (same).

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intervening events that would warrant reconsidering the Court's Rule 23 findings. Therefore, in granting final approval, the Court should affirm its class certification. *See Dickey v. Advanced Micro Devices, Inc.*, 2019 WL 4918366, at *3 (N.D. Cal. 2019) (incorporating "prior analysis . . . in the order certifying the class").

C. The Class Notice Satisfied Due Process and Rule 23.

"A binding settlement must provide notice to the class in a 'reasonable manner'" under Rule 23(c)(2)(B) and 23(e)(1)(B). *In re Hyundai & Kia Fuel Econ. Litig.*, 926 F.3d 539, 567 (9th Cir. 2019) (en banc). Due process requires "notice reasonably calculated, under all the circumstances, to apprise interested parties of the pendency of the action and afford them an opportunity to present their objections." *Mullane v. Cent. Hanover Bank & Tr. Co.*, 339 U.S. 306, 314 (1950).

Applying these standards, the Court approved the Notice program, which used plain language in a traditional "flat mailer" as well as creation of an interactive settlement website for the Class. Dkt. No. 366 at 31-32 (finding that the method of notice is the same as previously approved and that the notices "communicate the material terms of the SA in a neutral, accurate, and easy-to-understand manner."). The Claims Administrator followed the approved notice procedures to reach a large majority of the Class. Dkt. No. 369, ¶¶ 8, 29 (attesting that at least 90% of Class members were notified of the Settlement). As such, the Court should affirm its finding that this Notice Program meets all applicable standards and requirements.

D. The Objections to Final Approval Should Be Overruled.

Class Counsel respond here to Gonzales¹⁰ Plaintiffs' settlement objections (Dkt. No. 372 at 5-10)¹¹ and will respond in our reply brief to Gonzales Plaintiffs' opposition to Class Counsel's fee application.

As an initial matter, none of the Gonzales Plaintiffs has established that they are a member of

¹⁰ Gonzales Counsel continues to spell the last name of his client inconsistently. *Compare* Admin. Mot., Dkt. No. 373 ("Gonzales"), *with* Mot. for Attorneys' Fees, and Service Awards, Dkt. No. 368 ("Gonzalez"). We use the latest spelling here, "Gonzales," while noting that the Court identified the same inconsistency in early 2019 and used "Gonzalez." Dkt. No. 56 at 1 n.1.

¹¹ See Northern District of California, Procedural Guidance for Class Action Settlements, Final Approval, No. 1 (final approval motion should respond to settlement objections).

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the Class. All claimants under the Settlement had to attest that they enrolled with PFA and purchased a Class Policy in California during the Class Period and did not rise to one of the excluded positions in PFA's hierarchy. Dkt. No. 364-7 at pp. 13-14 of 14; Dkt. No. 364-8 at pp. 11-12 of 12. In contrast, Gonzales Plaintiffs submitted no such evidence. As a result, their objections fail for lack of standing. *See* Fed. R. Civ. P. 23(e)(5)(A) (providing that "[a]ny *class member*" may object to a proposed class settlement) (emphasis added); *Glasser v. Volkswagen of Am., Inc.,* 645 F.3d 1084, 1088 (9th Cir. 2011) (objector must be an aggrieved class member to have standing to object); *Miller v. Ghirardelli Chocolate Co.,* 2015 WL 758094, at *10 (N.D. Cal. Feb. 20, 2015); *In re TracFone Unlimited Serv. Plan Litig.,* 112 F. Supp. 3d 993, 1008 (N.D. Cal. 2015) (objector had "no legal standing to object to the settlement because he has not demonstrated that he is an aggrieved class member.").¹² Not only have they failed to make any showing of class membership, but Gonzales Plaintiffs' request for "the option of opting out pursuant to a notice plan" (Dkt. No. 372 at 9) suggests they *lack* standing given that most Class members received the Notice (Dkt. No. 369), which describes the ability of Class members to opt out (Dkt. No. 364-3 & Dkt. No. 364-4 at pp. 4, 12-13, 20, 28-29 of 33).

Gonzales Plaintiffs' settlement objections also fail on the merits. First, even after the Court pointed out the argument is wrong (Dkt. No. 366 at 32), Gonzales Plaintiffs persist in arguing that the settlement is on behalf of a nationwide class (Dkt. No. 372 at 5-6). The fact remains "[n]o nationwide class is at issue" and the California Class is the same one the Court certified for trial. Dkt. No. 366 at 32. Second, Gonzales Plaintiffs again assert that the release provision is overbroad. Dkt. No. 372 at 8-10. The Court rejected this objection as well. Dkt. No. 366 at 32-33. Contrary to Gonzales Plaintiffs' argument that the Settlement could not release all claims related to the underlying facts— including potential federal claims against PFA and LICS—a class judgment "may release claims that were or *could have been* pled in exchange for settlement relief." *Wal-Mart Stores, Inc. v. Visa U.S.A., Inc.*, 396 F.3d 96, 106-07 (2d Cir. 2005) (emphasis added). Thus, the Court held that "class members who do not exclude themselves will release claims that plaintiffs asserted or could have asserted in this

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¹² See also In re Zoom Video Commc'ns, Inc. Priv. Litig., 2022 WL 1593389, at *7 (N.D. Cal. Apr. 21, 2022); Custom LED, LLC v. eBay, Inc., 2014 WL 2916871, at *6 (N.D. Cal. June 24, 2014) (citing, inter alia, In re First Capital Holdings Corp. Fin. Prods. Sec. Litig., 33 F.3d 29, 30 (9th Cir. 1994)).

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action based on the factual predicate underlying the claims in this action. *See* SA § 2.26. The scope of the release is, therefore, permissible." Dkt. No. 366 at 32-33 (footnote omitted).

Gonzales Plaintiffs' remaining objection also is recycled. They assert it was not clear to Class members what they stood to gain by making a claim. Dkt. No. 372 at 5-6. But as the Court found (Dkt. No. 366 at 32), the Notice and the Settlement Website gave Class members all the information they needed to decide whether to claim, including an estimate of what their settlement payment would be, how their cash surrender value compared, and how to get further assistance. Thus, in rejecting this argument, this Court "f[ound] that class members will have access to sufficient information to make educated decisions about whether to file a claim form, object, opt out, or investigate further." Throughout the 60-day claim period, Class Counsel guided dozens of Class members through their decision and the claim process. *See* Greene Decl., ¶¶ 10-17.

Class Witness Yunhai Li lacks standing to object because he is not a Class member, having purchased his Living Life Policy in Illinois (Dkt. No. 181-4, ¶¶ 2, 5-7), and his objection says nothing about the settlement but instead relates his difficult personal circumstances (Dkt. No. 375). The objection should therefore be overruled.

V. CONCLUSION

For all these reasons, the Court should grant final approval and enter judgment.

Dated: November 20, 2023

Respectfully submitted,

GIRARD SHARP LLP

/s/ Daniel C. Girard

Daniel C. Girard (SBN 114826) Jordan Elias (SBN 228731) Adam E. Polk (SBN 273000) Sean Greene (SBN 328718) **GIRARD SHARP LLP** 601 California Street, Suite 1400 San Francisco, CA 94108 Telephone: (415) 981-4800 Fax: (415) 981-4846 *dgirard@girardsharp.com jelias@girardsharp.com*

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1 2 3 4 5 6 7 8 9	Daniel C. Girard (SBN 114826) Jordan Elias (SBN 228731) Adam E. Polk (SBN 273000) Sean Greene (SBN 328718) GIRARD SHARP LLP 601 California Street, Suite 1400 San Francisco, CA 94108 Telephone: (415) 981-4800 <i>dgirard@girardsharp.com</i> <i>jelias@girardsharp.com</i> <i>apolk@girardsharp.com</i> <i>sgreene@girardsharp.com</i> <i>sgreene@girardsharp.com</i>				
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10	IN RE PFA INSURANCE MARKETING LITIGATION	DECLARATION OF SEAN GREENE IN			
18		SUPPORT OF PLAINTIFFS' MOTION FOR FINAL APPROVAL OF CLASS ACTION SETTLEMENT			
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	DECLARATION OF SEAN GREENE IN SUPPORT OF PLAINTIFFS' MOTION FOR FINAL APPROVAL OF CLASS ACTION SETTLEMENT CASE NO. 4:18-CV-03771-YGR				

I, Sean Greene, hereby declare as follows:

I am a member of the California State Bar and admitted to practice in this District. I am 1. an attorney at the law firm Girard Sharp LLP, Class Counsel in this action against Premier Financial Alliance, Inc. ("PFA") and Life Insurance Company of the Southwest ("LICS"). I submit this declaration in support of Plaintiffs' Motion for Final Approval of Class Action Settlement. The following statements are based on my personal knowledge and, if called upon to do so, I could testify competently thereto.

The Claims Administrator¹ has completed the process of evaluating and approving 2. claims under the Settlement and has provided counsel with a spreadsheet showing all approved claims (the "Claims Spreadsheet"). The information in that spreadsheet provides the factual basis for the table below. The table shows the numerical claim breakdown, total estimated value of claims, and average payments to Class Members, separated according to the active and inactive policyholder groups and also showing estimated post-trial figures (applying Plaintiffs' proposed damages formula).

	Active Policyholder Valid Claimants	Inactive Policyholders Valid Claimants	Total
Number of Claims	478	520	998
Total Estimated Value (Settlement)	\$2,988,507.82	\$1,210,138.25	\$4,198,646.07
Total Estimated Value (Post-Trial)	\$6,893,163.55	\$2,454,886.83	\$9,348,050.38
Average Payment (Settlement)	\$6,252.11	\$2,327.19	\$4,207.06
Average Payment (Post-Trial)	\$14,420.84	\$4,720.94	\$9,366.78

3. The median recovery for all valid claims is \$2,328.88.

The total recovery for Class Members will be approximately \$4,198,646.07. This is 4. approximately 6% of what could have been recovered had a claim been made by all who could have received more under the Settlement than by surrendering their policy, and 3% of the latter group's potential recovery at trial.

Capitalized terms in this Declaration have the same meaning ascribed to them in the parties' Stipulation and Agreement of Settlement. Dkt. No. 364-2 at pp. 39-72.

> DECLARATION OF SEAN GREENE IN SUPPORT OF PLAINTIFFS' MOTION FOR FINAL APPROVAL OF CLASS ACTION SETTLEMENT CASE NO. 4:18-CV-03771-YGR

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- 5. The approximate claim rate of valid claims for all estimated Class Members was 7.7%. The approximate claim rate for inactive policyholder Class Members was 17.4%. The approximate claim rate for active policyholder Class Members was 4.8%.

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6. Separately, 31 Class Members made a claim that the Claims Administrator denied due to deficiencies on their Claim Form. The Claims Administrator will contact these Class Members as specified in the Settlement Agreement to provide them an opportunity to cure the deficiencies. The claim rate will increase to the extent this group perfects their claim.

7. Based on the Claims Spreadsheet, the tables below show information pertaining to a representative sample of individual claims approved under the Settlement.

) 1	ACTIVE	Total premium paid	Loan or withdrawal	Settlement payment	Estimated post- verdict payment	% Recovery
2	Claimant 1	\$18,001.05	N/A	\$8,499.76	\$14,486.31	59%
3	Claimant 2	\$14,277.36	N/A	\$7,156.96	\$12,594.85	57%
4	Claimant 3	\$12,132.00	N/A	\$3,592.23	\$10,693.16	34%
	Claimant 4	\$10,915.84	N/A	\$3,115.81	\$9,224.02	34%
5	Claimant 5	\$7,232.80	N/A	\$3,441.77	\$6,880.68	50%
6	Claimant 6	\$5,325.00	N/A	\$2,684.20	\$4,538.77	59%
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<u>INACTIVE</u>	Total premium paid	Loan or withdrawal	Settlement payment	Estimated post- verdict payment	% Recovery
Claimant 1	\$12,966.00	N/A	\$5,141.73	\$10,915.72	47%
Claimant 2	\$10,356.72	N/A	\$2,310.37	\$6,037.49	38%
Claimant 3	\$4,593.56	N/A	\$2,350.75	\$3,967.94	59%
Claimant 4	\$2,580.00	N/A	\$954.81	\$2,070.09	46%
Claimant 5	\$1,400.00	N/A	\$426.29	\$986.25	43%
Claimant 6	\$12,966.00	N/A	\$5,141.73	\$10,915.72	47%

25 The dollar amounts and percentage recoveries of these claimants are typical of the approved claims and 26 generally consistent with the \$4,200 average and \$2,300 median payments.

27 28 8. Of the 998 valid claims, 36 will recover \$15,000 or more; 230 will recover between

\$14,999 and \$5,000; 490 will recover between \$4,999 and \$1,000; and 242 will recover up to \$999.

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DECLARATION OF SEAN GREENE IN SUPPORT OF PLAINTIFFS' MOTION FOR FINAL APPROVAL OF CLASS ACTION SETTLEMENT CASE NO. 4:18-CV-03771-YGR

9. As of November 17, 2023, Class Counsel and their professional staff had devoted 10,398.60 hours of time to this matter since February 2019, for a total lodestar of \$7,601,400.50.

10. From August 24 to November 15, 2023, approximately 152 Class Members contacted Girard Sharp with inquiries concerning the Settlement. I was primarily responsible for responding to these people. On the same or the next business day as the intake, I responded by telephone, email, or text message to each person who contacted the firm regarding the Settlement. I consulted my records of these communications in preparing the Declaration.

11. Of the 152 individuals with whom I had an initial communication regarding the Settlement, I engaged in follow-up communications with approximately 85 of those individuals, often providing requested financial information.

12. I also responded to questions pertaining to 16 non-Class Members, mostly family members of the inquiring Class Member in whose name a Class Policy was purchased.

13. I believe that my communications with these individuals were timely, helpful, and responsive. I am unaware of any individual's outreach to Girard Sharp regarding the Settlement going unaddressed. To my knowledge, I answered all questions to the satisfaction of the callers.

14. Without waiver of applicable privilege, and viewing these communications collectively, general topics of these inquiries included:

- Their eligibility to participate in the Settlement;
- Help with locating their estimated Policy Relief payment and cash surrender value on the Settlement Website;
- The nature and consequences of Policy Relief;
- Potential termination of their insurance policy and the effect of making a claim on an existing policy;
 - Miscellaneous requests regarding claim submission and timing of payment; and
 - Other information regarding their rights under the Settlement.
- 15. My responses to and assistance of Class Members were guided by the parties'

Stipulation and Agreement of Settlement (Dkt. No. 364-2 at pp. 39-72) and the Court's Order Granting Motion for Preliminary Approval of Class Action Settlement (Dkt. No. 366).

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DECLARATION OF SEAN GREENE IN SUPPORT OF PLAINTIFFS' MOTION FOR FINAL APPROVAL OF CLASS ACTION SETTLEMENT CASE NO. 4:18-CV-03771-YGR

16. At no point did I advise anyone to make a claim. I advised Class Members that the decision on whether to make a claim was their own, and that they should make the best decision in light of their circumstances.

17. Other than conveying the Class Member's financial information, much of my advice repeated or clarified aspects of the Settlement already disclosed in the Notice. Many individuals expressed gratitude, including for the attentiveness from a lawyer and the time taken to understand and address their questions.

18. A total of 129 Class Members opted out of the Class. Over 90% of the opt-out notices came from active policyholders. Active policyholders appear to have opted out as a precautionary measure: many wrote that they were opting out because they want to keep their policy, the same outcome that would have resulted from simply not making a claim.

19. Yunhai Li, who filed an objection to the Settlement (Dkt. No. 375), also made a claim under the Settlement as a Class Witness. That claim was approved and will be paid in the amount of \$4,044.42. Class Counsel sympathize with Yunhai's situation: he was divorced in 2016 and thereafter received spousal support for two years, but in 2018, an Illinois court denied his spousal support. Yunhai believes this was due, at least in part, to his participation with PFA. It is unclear how Yunhai believes the Settlement would affect his personal circumstances.

seneves the Settlement would affect his personal encultations.
I declare under penalty of perjury under the laws of the United States that the foregoing is true
and correct. Executed November 20, 2023.
By: <u>/s/ Sean Greene</u> Sean Greene
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DECLARATION OF SEAN GREENE IN SUPPORT OF PLAINTIFES' MOTION

UNITED STATES DISTRICT COURT

FOR THE NORTHERN DISTRICT OF CALIFORNIA

IN RE PFA INSURANCE MARKETING LITIGATION

CASE NO. 4:18-cv-03771-YGR

DECLARATION OF EAMON MASON IN SUPPORT OF FINAL APPROVAL OF CLASS ACTION SETTLEMENT

I, Eamon Mason, hereby declare and state as follows:

I am a Project Manager for Epiq Class Action & Claims Solutions, Inc. ("Epiq"). I am over
 21 years of age and am not a party to this action. I have more than 18 years of experience working in the
 legal field and over six years of experience handling all aspects of class action settlement and claims
 administration. I have personal knowledge of the facts set forth in this declaration and, if called as a
 witness, could and would testify competently thereto.

2. I previously submitted a declaration in support of preliminary approval of the Settlement (Dkt. No. 364-10), and my colleague Cameron Azari submitted a declaration regarding Epiq's implementation of the Notice plan (Dkt. No. 369).

NOTICE PLAN

Individual Notice – Updates

3. Epiq received data for 16,829 unique, identified potential Class Member records (of these records, 93 records had no physical address that was mailable), to which Epiq subsequently sent notice.

4. The total number of Class Policies associated with these potential Class Members is 23,417.

5. Epiq is unaware of any Class Members who received notice but were ineligible for recovery because they did not own a Class Policy.

DECLARATION OF EAMON MASON IN SUPPORT OF FINAL APPROVAL OF CLASS ACTION SETTLEMENT CASE NO. 4:18-cv-03771-YGR

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As of November 14, 2023, Epiq had received 484 undeliverable Notice Packages, of which 6. 265 were re-mailed.

Settlement Website

7. The settlement website (www.PFAsettlement.com) continues to be available 24 hours per day, 7 days per week. Since preliminary approval, relevant documents have been posted on the settlement website, including the Notice, with versions translated into Chinese, Tagalog, Spanish, Vietnamese, and Nepali. The website also includes relevant dates, answers to frequently asked questions ("FAQs"), instructions for how Class Members may opt out of (request exclusion from) or object to the Settlement, contact information for the Claims Administrator, and how to obtain other case-related information.

10 8. Class Members were able to file a Claim on the settlement website. Additionally, any potential Class Member could input their unique ID and PIN (shown in the Notice Package) on this website 11 12 to see their estimated Settlement payment and their policy's cash surrender value.

9. As of November 14, 2023, there had been 4,234 unique visitor sessions to this website, and 14,192 web pages have been presented for view.

Toll-Free Telephone Number and Other Means of Contact

16 10. The toll-free telephone number (1-888-493-4559) established for the Settlement continues to 17 be available 24 hours per day, 7 days per week. During normal business hours, callers can speak with a 18 live agent.

19 As of November 14, 2023, there had been 632 calls to the toll-free telephone number, 11. 20 representing 6,288 minutes of use. Live agents handled 398 incoming calls, representing 5,612 minutes, 21 and 65 outgoing calls, representing 190 minutes.

22 A postal mailing address also continues to be available, providing potential Class Members 12. 23 with the opportunity to request additional information or ask questions.

Requests for Exclusion and Objections

The deadline to request exclusion from the Settlement or to object to the Settlement was 13. 26 October 19, 2023. As of November 14, 2023, Epig had received 129 timely requests for exclusion and

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2 28 DECLARATION OF EAMON MASON IN SUPPORT OF FINAL APPROVAL OF CLASS ACTION SETTLEMENT CASE NO. 4:18-cv-03771-YGR

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one late request for exclusion. Pursuant to the Preliminary Approval Order, the Request for Exclusion
 Report is included as Exhibit 1.

14. As of November 14, 2023, Epiq had received a total of one objection to the Settlement, fromYunhai Li.

Claim Submissions and Distribution Options

15. The deadline for Class Members to file a Claim Form was October 19, 2023. As of November 14, 2023, Epiq had received 1,076 Claim Forms (317 online and 759 paper). We evaluated these Claims and determined that 998 meet the criteria for approval under the Settlement.

16. The total estimated value of all 998 approved Claims, for both the Inactive Policy Relief and Active Policy Relief policyholder groups, is \$4,198,646.07, with an average value of \$4,207.06:

- 520 approved Claims for \$1,210,138.25 for Inactive Policy Relief, with an average value of \$2,327.19; and
- 478 approved Claims for \$2,988,507.82 for Active Policy Relief, with an average value of \$6,252.11.

17. The number of Class Members who were eligible for recovery but did not file an approved claim is approximately 12,002.

I declare under penalty of perjury under the laws of the State of California that the foregoing is
true and correct. Executed November 20, 2023.

Eamon Mason

DECLARATION OF EAMON MASON IN SUPPORT OF FINAL APPROVAL OF CLASS ACTION SETTLEMENT CASE NO. 4:18-cv-03771-YGR

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EXHIBIT 1

In re PFA Insurance Marketing Litigation, Case No. 4:18-cv-03771 (N.D. Cal.)

Timely Requests for Exclusion

Opt Out No.	Name
1	MUOI NGUYEN
2	MARIA DEGUZMAN
3	GRACE LOUIE
4	JAIME LEW
5	JIM LEW
6	GAIL A. PICOU
7	WILFREDA HILDEBRAND
8	MICHELLE DAVID
9	KIMCHI NGUYEN CHOW
10	LING CHEN
11	PHUC K. PHAN
12	PATRICIA GARCIA
13	JEFFREY GARCIA
14	ALBERTO UMALI
15	PATRICIA ALMIRA BULAWAN
16	SANTIAGO GAYLORD FERRER IV
17	KIM NGUYEN
18	HANHONG SHEN
19	YUEWU LIU
20	ASHREEN NAICKER
21	THUY NGUYEN
22	YANHONG GUO
23	HAIMANOT GIRMA
24	CAROL RIVERA
25	ANESHA PARSONS
26	HONEYLET BAUTISTA
27	IMELDA C. VELA
28	DEVIN TENOYO
29	LUKAS WILLIAM WIJAYA
30	JINGYUAN YANG
31	BRENDALYN MALIMBAN
32	SHIELA C. DANGCA
33	BENJAMIN CHANG
34	MARK ANTONY ABAD ABUTIN
35	BERTHA LARA
36	EMILY YU
37	JEANNIE ABRIANIE KORTOLO

20	IEGGIGA VOLDIG
38	JESSICA YOUNG
39	ADELINA VELASCO DIMAANO
40	ADOR GOMEZ DIMAANO
41	DHON SULIT
42	OSCAR JOVANNY PEREZ
43	WILLIAM YOUNG
44	NADIA ELENA HUEZO
45	PEDRO PERALES
46	CECILIA NGUYEN VU
47	LYDIA SUMARLI
48	BORI PHEAN
49	SANDRA SU
50	DAVID ALLEN HOWE
51	DONNAMARIE VENTURA HOWE
52	JENNIFER WEBER
53	JELVISE ONG
54	YOLANDA CIRILO
55	LEAN FRANCES P. CORPUZ
56	MARINA TARROSA JESENA
57	ANCHETA R. DELAOSSA
58	YUVIANITA CEELY
59	EDNA V. ABBRENCILLO
60	MICHAEL JAMES K. ONG
61	IRENE LIU
62	JENIFFER SANTOS LABOG
63	JI LAN ZHANG
64	JOVANI RAYA
65	ANNIE NGUYEN
66	SYLVIA SOLIVEN
67	MEDIATRIX O. GARCIA
68	HUILAN ZHOU
69	KATY NILSEN
70	RICARDO BARLAAN
71	QUINNIE WONG
72	SHARAN NGUYEN
73	CHARITO M. MORELOS
74	DOLORES MASGA
75	HONGMIN LU
76	ANALISA V. SERRANO
77	CHELO R. ALEGADO
78	SHANA FOURNETTE
79	JESSIRE PEREZ
80	ANGELA RAMOS
81	PHI PHI DINH
82	ELVERA CHANDRA

02	CHIDLEE VICTORIO
83	SHIRLEE VICTORIO
84	KIMBERLY GAGNI
85	ANDREA WAKILINA
86	VERA T. QUIWA
87	CHRYS AZRIEL T. QUIWA
88	MEI YANG
89	ARMENIA TING
90	RODOLFO GARCIA
91	ANITA LOUREN
92	RONALD HORI
93	EMILY MILANO
94	ERIDEN REQUIERON BERRY
95	ERILYN R. BERRY
96	LYNLEY R. BERRY
97	ROBERT DOMINGCIL
98	LEONARDO TORIO
99	KATHY NGUYEN MAGAWAY
100	TUAN A. TRAN
101	DESHAUN DABON
102	JOY MARCIAL
103	RONEL CUARESMA
104	AIMEE MIANA TEH
105	WAI PONG WANG
106	WANTING ZHANG
107	JUDITH TERREL
108	HUY NGUYEN
109	TINA CHEN
110	MAI TU
111	LORENA REVILLA
112	JOSE LUIS MADRIGAL
113	SARAH SENDLE
114	ALYSSA A. TAN
115	TING H. WANG
116	REUBELYN LONTOK
117	KALYNN MENG
118	EVALYN S. TRAN
119	DANNY Y. TAGUAS
120	WENJIAN GONZALEZ
121	CATHERINE CLARK
122	CHRISTIAN ANGELO T. QUIWA
123	ROMEO B. QUIWA, JR.
124	CHRYS AZRIEL T. QUIWA
125	ERILYN R. BERRY
126	FILOMENA C. REQUIERON
127	RUE CHEN

128	JI YANG
129	JUDITH TERREL

Late Request for Exclusion

Opt Out No.	Name
130	YING XIN HUANG

	Case 4:18-cv-03771-YGR Document 377-3 Filed 11/20/23 Page 1 of 8
1 2 3 4 5 6 7 8 9 10 11 12 12	UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA OAKLAND DIVISION
 13 14 15 16 17 18 19 20 21 22 23 	IN RE PFA INSURANCE MARKETING Case No. 4:18-cv-03771-YGR INTIGATION [PROPOSED] FINAL JUDGMENT AND ORDER OF DISMISSAL WITH PREJUDICE
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28	[PROPOSED] FINAL JUDGMENT AND ORDER OF DISMISSAL WITH PREJUDICE, 4:18-CV-03771-YGR

This matter came before the Court for a hearing pursuant to the Order Granting Plaintiffs' Motion for Preliminary Approval of Class Action Settlement of this Court dated July 21, 2023 ("Preliminary Approval Order"), on the motion of Plaintiffs for final approval of the Settlement of this Action as set forth in the Stipulation and Agreement of Settlement dated March 17, 2023, including all exhibits thereto (the "Stipulation"). Due and adequate notice having been given to Class Members as required in the Court's Preliminary Approval Order, and the Court having considered all papers filed and proceedings held herein and otherwise being fully informed, and good cause appearing therefore, IT IS HEREBY ORDERED, ADJUDGED, AND DECREED that:

This Final Judgment and Order of Dismissal with Prejudice ("Judgment")
 incorporates herein the Stipulation, including the exhibits thereto. Unless otherwise
 defined herein, all capitalized terms used herein shall have the same meanings as set
 forth in the Stipulation.

2. This Court has jurisdiction over the subject matter of the Action, and the Settling Parties to the Stipulation have consented to the jurisdiction of the Court for purposes of implementing and enforcing the Settlement embodied in the Stipulation.

3. The record shows that notice of the Settlement has been given to all Class Members in the manner approved by the Court in the Preliminary Approval Order. The Court finds that such notice: (a) is reasonable and constitutes the best notice practicable under the circumstances; (b) constitutes notice that was reasonably calculated, under the circumstances, to apprise all Class Members who could reasonably be identified of (i) the pendency of the Action, (ii) the terms of the Settlement, (iii) Class Members' right to be excluded from the Class; (iv) Class Members' right to object to and to appear at the Settlement Hearing; and (v) the binding effect of the proceedings, rulings, orders, and judgments in this Action, whether favorable or unfavorable, on all Persons who are

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- 1 -[PROPOSED] FINAL JUDGMENT AND ORDER OF DISMISSAL WITH PREJUDICE, 4:18-CV-03771-YGR

not excluded from the Class; and (c) constitutes due, adequate, and sufficient notice to 1 2 all Persons or entities entitled to receive notice in accordance with Federal Rule of Civil Procedure 23, Due Process, and any other applicable law. 3

4. Pursuant to Federal Rule of Civil Procedure 23, the Court finds that the terms and provisions of the Settlement set forth in the Stipulation are, in all respects, fair, reasonable, and adequate, and in the best interests of the Class. The Court further finds that the Settlement set forth in the Stipulation is the result of arm's-length negotiations between experienced counsel representing the interests of Plaintiffs, Class Members, PFA, and LICS. Accordingly, the Court hereby fully and finally approves the Settlement set forth in the Stipulation, and the Settling Parties are hereby directed to implement and consummate the Settlement according to the terms and provisions of the Stipulation.

5. Except as to any individual claim of those Persons identified in Exhibit 1 attached hereto, if any, who have validly and timely requested exclusion from the Class, the Action, and all claims contained therein, as well as all of the Released Claims (including Unknown Claims), are dismissed on the merits and with prejudice. It is hereby determined that all Class Members who did not timely and properly elect to exclude themselves from the Class by a written Request for Exclusion delivered on or before the date set forth in the Preliminary Approval Order and the Notice are bound by this Judgment.

All Persons whose names appear on Exhibit 1 hereto are hereby excluded 6. from the Class, are not bound by this Judgment, and may not make any claim with respect to or receive any benefit from the Settlement. Such excluded Persons may not pursue any Released Claims on behalf of those Persons who are bound by this Judgment.

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Upon the Effective Date, the Release Parties, on behalf of themselves, their 7. successors and assigns, and any other Person claiming (now or in the future) through or on behalf of them (regardless of whether any such Release Party ever seeks or obtains by any means, including without limitation by submitting a Claim Form, any Policy 4 Relief), shall be deemed to have, and by operation of the Judgment shall have, fully, finally, and forever released, relinquished, and discharged all Released Claims 6 (including Unknown Claims) against the Release Parties and shall have covenanted not to sue the Release Parties with respect to all such Released Claims (including Unknown Claims), and shall be permanently barred and enjoined from asserting, commencing, prosecuting, instituting, assisting, instigating, or in any way participating in the commencement or prosecution of any action or other proceeding, in any forum, asserting any Released Claim, in any capacity, against any of the Release Parties. Nothing contained herein shall, however, release or bar the Release Parties from bringing any action or claim to enforce the terms of this Stipulation or the Judgment. The Settling Parties acknowledge, and the Class Members shall be deemed by operation of this Judgment to acknowledge, that the waiver of Unknown Claims, and of the provisions, rights, and benefits of any law of any state or territory of the United States or any other jurisdiction, or principle of common law that is, or is similar, comparable, or equivalent to California Civil Code Section 1542 was bargained for and is a material element of the Settlement of which the release in this paragraph is a part.

The Stipulation (including any exhibits attached thereto), the fact and 8. terms of the Settlement, and any communications relating thereto, shall not be deemed a presumption, inference, concession, or admission by any Settling Party or their counsel, any Class Member, or any of the Release Parties of any fault, liability, injury or damages, or wrongdoing whatsoever, as to any facts or claims alleged or that have been or could have been asserted in the Action, or in any other actions or proceedings, or as

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to the validity or merit of any of the claims or defenses alleged or that have been or could have been asserted in any such action or proceeding, and shall not be interpreted, construed, deemed, invoked, offered, or received into evidence or otherwise used in any action or proceeding of any nature, whether civil, criminal, or administrative, for any purpose whatsoever, provided, however, that the Stipulation and/or the Judgment may be introduced in any proceeding to enforce the terms of the Settlement or Judgment, or as otherwise required by law.

9. The Release Parties may file the Stipulation and/or the Judgment in any action that may be brought against them in order to support a defense or counterclaim based on principles of *res judicata*, collateral estoppel, full faith and credit, release, good faith settlement, judgment bar, or reduction or any other theory of claim preclusion or issue preclusion or similar defense or counterclaim. The Settling Parties may file the Stipulation and/or this Judgment in any proceeding that may be necessary to consummate or enforce the Stipulation, the Settlement, or this Judgment.

10. The Settling Parties are to bear their own costs, except as otherwise provided in the Stipulation and in this Judgment. The Court hereby approves the Fee and Cost Reimbursement to Lead Counsel provided in the Stipulation. If the Fee and Cost Reimbursement award is reduced or reversed following payment by Defendants, Lead Counsel shall refund the amount reduced or reversed to Defendants within fifteen (15) calendar days following a Court order providing for such reduction or reversal.

11. The Court hereby approves an Incentive Award to Class Representative in the amount of \$10,000. If the Incentive Award is reduced or reversed following payment by Defendants, Class Representative shall refund the amount reduced or reversed to Defendants within fifteen (15) calendar days following a Court order providing for such reduction or reversal.

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[PROPOSED] FINAL JUDGMENT AND ORDER OF DISMISSAL WITH PREJUDICE, 4:18-CV-03771-YGR

12. Neither the portion of this Judgment regarding the Fee and Cost Reimbursement, including any modification or change in the award of attorneys' fees and expenses that may hereafter be approved, nor Incentive Award shall in any way disturb, affect, or delay the entry of this Judgment or the releases provided hereunder and shall be considered separate from this Judgment.

Without affecting the finality of this Judgment, the Court retains 6 13. continuing and exclusive jurisdiction over all matters relating to administration, 7 consummation, enforcement, and interpretation of the Stipulation, the Settlement, and 8 9 of this Judgment, to protect and effectuate this Judgment, including any proceedings to enjoin the Release Parties from instituting, commencing, or prosecuting the Released 10 Claims against the Release Parties, and for any other necessary purpose. Plaintiffs, PFA, LICS, and each Class Member are hereby deemed to have irrevocably submitted 12 to the exclusive jurisdiction of this Court, for the purpose of any suit, action, 13 proceeding, or dispute arising out of or relating to the Settlement or the Stipulation, 14 including the exhibits thereto, and only for such purposes. Without limiting the 15 generality of the foregoing, and without affecting the finality of this Judgment, the 16 Court retains exclusive jurisdiction over any such suit, action, or proceeding. 17

18 14. No Person shall have any claims against the Claims Administrator, the 19 Parties, Lead Counsel, or Defense Counsel arising from or relating to the Settlement, the Action, or the determinations or distributions made substantially in accordance with 20the Settlement or Orders of the Court, including this Final Judgment and Order of Dismissal. No Class Member shall have any claim against PFA, LICS, Defense 22 Counsel, or any of the Defendant Release Parties with respect to: (a) any act, omission 23 24 or determination of Lead Counsel, the Claims Administrator, or any of their respective designees or agents, in connection with the administration of the Settlement or otherwise; (b) the determination, administration, calculation or payment of claims; (c)

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any application for, or award of, Fee and Cost Reimbursement to Lead Counsel; or (d) any application for, or award of, an Incentive Award to Class Representative.

15. The Court finds that during the course of the Action, the Settling Parties and their respective counsel at all times complied with the requirements of Rule 11 of the Federal Rules of Civil Procedure, and particularly with Rule 11(b) of the Federal Rules of Civil Procedure.

16. Nothing in this Judgment constitutes or reflects a waiver, release or discharge of any rights or claims of PFA or LICS against their insurers, or their insurers' subsidiaries, predecessors, successors, assigns, affiliates, or representatives.

17. In the event that the Settlement is not consummated or fails to become Final in accordance with the terms of the Stipulation, this Judgment shall be vacated, and all orders entered and releases delivered in connection with the Stipulation and this Judgment shall be null and void, except as otherwise provided for in the Stipulation, and the Settling Parties shall be returned to their respective positions immediately prior to the execution of the Stipulation.

18. Without further order of the Court, the Settling Parties may unanimously agree to reasonable extensions of time or other reasonable amendments, modifications, and expansions of the Stipulation necessary to carry out any of the provisions of the Stipulation, provided that such amendments, modifications, and expansions of the Stipulation are not materially inconsistent with this Judgment and do not materially limit the rights of Class Members or the Release Parties under the Stipulation.

19. Judgment shall be, and hereby is, entered dismissing the Action with prejudice and on the merits. There is no just reason for delay in the entry of Judgment and immediate entry by the Clerk of the Court is expressly directed pursuant to Rule 54(b) of the Federal Rules of Civil Procedure.

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[PROPOSED] FINAL JUDGMENT AND ORDER OF DISMISSAL WITH PREJUDICE, 4:18-CV-03771-YGR

	Case 4:18-cv-03771-YGR Document 377-3 Filed 11/20/23 Page 8 of 8
1	IT IS SO ORDERED.
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3	Dated:
4	HON. YVONNE GONZALEZ ROGERS
5	United States District Judge
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	[PROPOSED] FINAL JUDGMENT AND ORDER OF DISMISSAL WITH PREJUDICE, 4:18-CV-03771-YGR